

Where service is a way of life

CALL MERGING SCAM
CYBER JAAGROOKTA DIWAS 05-03-2025

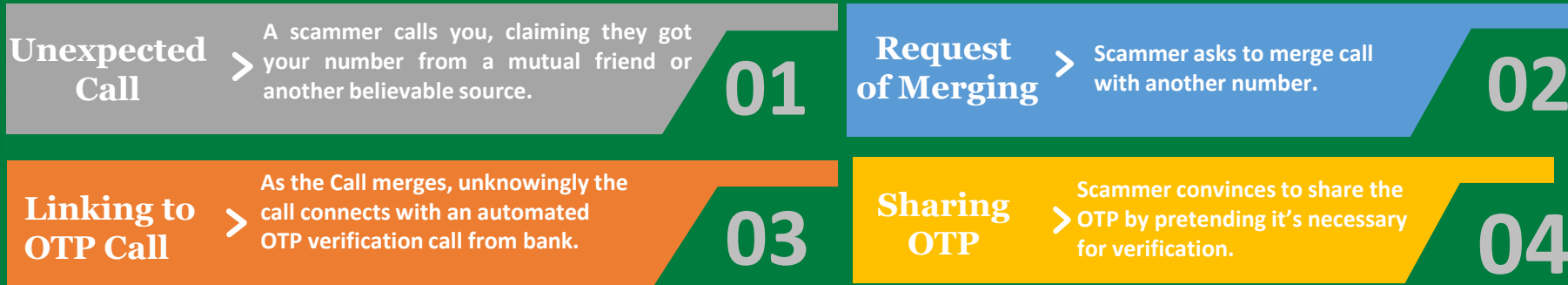
Think Before You Merge Calls – Scammers Are Listening !!!



Scammers use call merging to trick victims into unknowingly sharing sensitive information, particularly OTPs (one-time passwords), to gain unauthorized access to bank accounts or other secure platforms.



How Scam Works ??



How to Protect Yourself ??

Never Merge Calls with Unknown People

Always verify the Caller's Identity, refuse immediately if unknown person asks you to merge calls.

Verify Caller Identity

If someone claims to be from your bank, call the bank directly using their official customer care number.

Banks Never Ask for OTPs Over Calls

Any request for an OTP over a phone call is a red flag for fraud.

Report Suspicious Activity

If you receive an unexpected OTP for a transaction you did not initiate, call 1930 (National Cybercrime Helpline) and inform your Bank.