

ERICSON TPA CONTACT MATRIX



Claim Intimation	intimation@ericsontpa.com		(WhatsApp Intimation Only on 9167251896)	
Document Submission	Claims Department ERICSON INSURANCE TPA Pvt. Ltd. 8A & 8B , 8th Floor , Gopala Tower , Rajendra Place New Delhi - 110008			
Query Reply	adr@ericsontpa.com		022-4154 8300	
Claim Status	<ul style="list-style-type: none"> • Press 2 to get a real time claim status on your registered mobile number. • Claim status is available on eMate mobile app and on chat-bot. 		022-4154 8300	
eCard	<ul style="list-style-type: none"> • Press 1 to get a real time eCard on your registered mobile number. • eCard is available on eMate mobile app and on chat-bot. 		022-4154 8300	
	Level 1	Toll Free Number	newdelhi@ericsontpa.com	1800 202 2034
	Level 2	Land Line No.	newdelhi@ericsontpa.com	011-40455881
Escalation	Level 3	Mr. Rahul	rahulb@ericsontpa.com	9136672928
	Level 4	Mr. Ganesh	ganeshs@ericsontpa.com	8828308649
	Level 5	Mr. Suryendu	suryendud@ericsontpa.com	7718840196
Toll Free Number : 1800 202 2034				