

## ONLINE REGISTRATION OF CYBER FRAUD RELATED COMPLAINTS

Step 1: Click on Online registration for General Complaints.

Step 2: Fill the online form as per details below:

**ONLINE COMPLAINT FORM (SPGRS)**  
Fields marked with \* are mandatory

**Is Customer \***

**Complainant Type \***

**Account Number \***

**Personal Details**

**Name \***

**E-Mail \***

**Address \***

**Pincode**

**State Name \***

**Age. \***

**Type of complaint \***

**Mode of Transaction \***  
  

--Select--

ATM- Cash withdrawal

POS/ ATM Card Swaping Payment

Online payment through ATM Card/ECOM

UPI Transaction (QR code Scanner payment, Mobile number Payment, Insatant Payment, Through UPI id payment.

Neft

RTGS

AEPS (Aadhar Enable Payment System)

IMPS (Immediate Payment Service)

**Date of Transaction \***



**Amount of Transaction. \***

**Transaction Reference number \***

**Please give brief details of your Complaint \***

**Complaint Attachment** (Max size: 5 MB) **Attach Copy of Cyber Police Complaint/ FIR**  
 No file chosen

**Security Code\***  



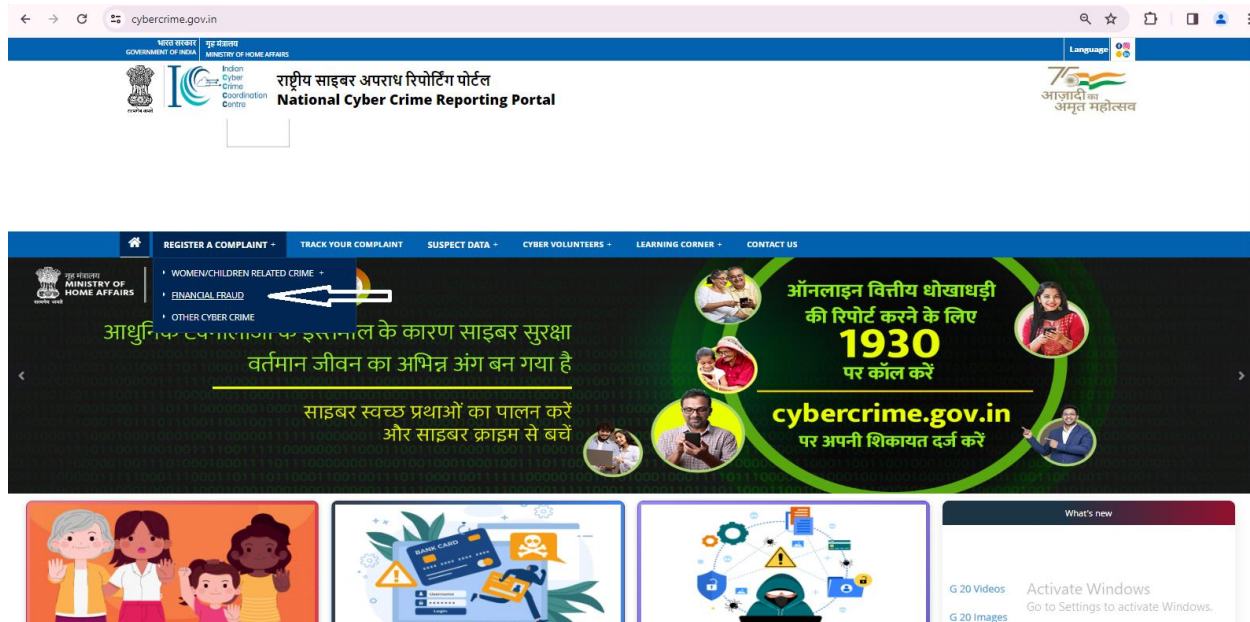
**For Lodgement Of Cyber police Complaint/FIR**  
**Kindly Call 1930**  
**or**  
**Visit**  
**[Https://cybercrime.gov.in](https://cybercrime.gov.in)**

Step3: Click On Submit and Enter OTP received on Mobile Number.

For Lodgement of Cyber Police Complaint/FIR follow below steps:

Step: 1 Visit website URL <https://cybercrime.gov.in>

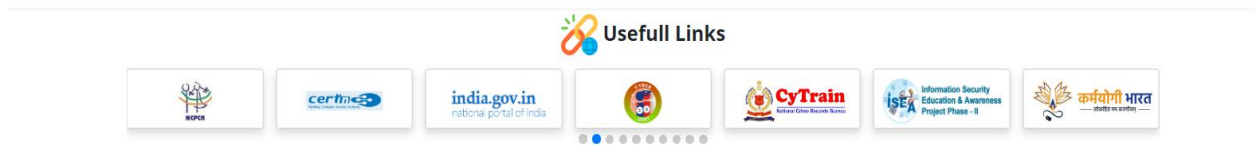
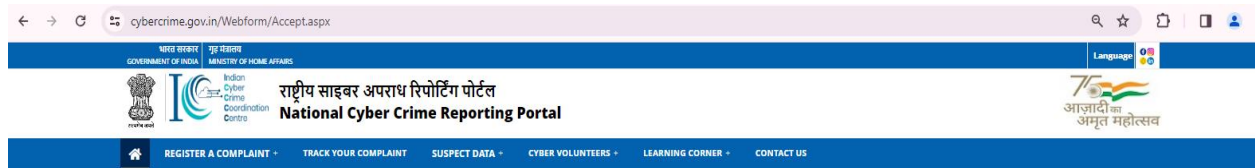
Step: 2 Click on **"REGISTER A COMPLAINT" -> "FINANCIAL FRAUD"**



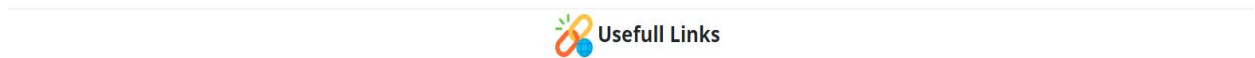
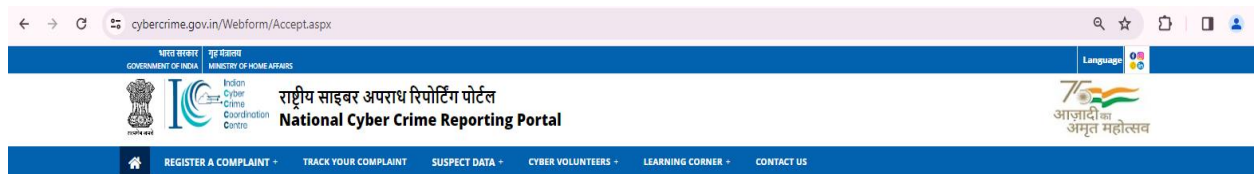
Step: 3 Click on **"FINANCIAL FRAUD -> Register a Complaint"**



## Step: 4 Click On “File A Complaint”



## Step: 5 Click on “I Accept”



## Step: 6 Click On New User

cybercrime.gov.in/Webform/Crime\_AuthoLogin.aspx?mt=5

MINISTRY OF HOME AFFAIRS  
GOVERNMENT OF INDIA

राष्ट्रीय साइबर अपराध रिपोर्टिंग पोर्टल  
National Cyber Crime Reporting Portal

REGISTER A COMPLAINT + TRACK YOUR COMPLAINT SUSPECT DATA + CYBER VOLUNTEERS + LEARNING CORNER + CONTACT US

Home > Login

**— CHECK LIST FOR COMPLAINANT —**

Please keep this information ready before filing your complaint:

**Mandatory Information**

1. Incident Date and Time.
2. Incident details (minimum 200 characters) without any special characters (#\$%^&\*~!@).
3. Soft copy of any national Id (Voter Id, Driving license, Passport, PAN Card, Aadhar Card) of complainant in .jpg, .jpeg, .png format (file size should not more than 5 MB).
4. In case of financial fraud, please keep following information ready:
  - i) Name of the Bank/ Wallet/Merchant
  - ii) 12-digit Transaction id/UTR No.
  - iii) Date of transaction
  - iv) Fraud amount
5. Soft copy of all the relevant evidences related to the cyber crime (not more than 10 MB each)

**Optional/Desirable Information:**

1. Suspected website URL/s/ Social Media handles (wherever applicable)
2. Suspect Details (if available)
  - i) Mobile No
  - ii) Email id
  - iii) Bank Account No
  - iv) Address
  - v) Soft copy of photograph of suspect in .jpg, .jpeg, .png format (not more than 5 MB)
  - vi) Any other document through which suspect can be identified.

**— CITIZEN LOGIN —**

[Click Here for New User](#)

LOGIN ID: \*

MOBILE NO: \*   [Get OTP](#)

OTP: \*  [Get OTP](#)

[Clear](#) [Submit](#)

[Forgot Login Id](#)

## Step: 7 Fill the Form and Register Complaint

cybercrime.gov.in/Webform/Crime\_AuthoLogin.aspx?mt=5

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**— CITIZEN LOGIN —**

[Click Here for Existing User](#)

SELECT STATE: \*

LOGIN ID: \*  (Preferably your Email id.)

MOBILE NO: \*   [Get OTP](#)

OTP: \*  [Get OTP](#)

[Clear](#) [Submit](#)

[Forgot Login Id](#)