



Punjab & Sind Bank

Request for Proposal for Selection of Vendor for Service Provider for Management, Maintenance & Operations of Contact Center and Customer Relationship Management Solution (CRM)

Corrigendum No.3 dated 16.10.2024

The following clauses in the Bid No. GEM/2024/B/5387348 dated 11.09.2024 document stand amended/ replaced as below:

S No	Section/Clause No./ Page No.	Original clause in RFP		Modified as/ Replaced with additional details	
1	Section I- Instructions to Bidders/Key Information/9	Last Date and Time for submission of Bids	18.10.2024 till 5.00 PM	Last Date and Time for submission of Bids	06.11.2024 till 5.00 PM

Note: This Corrigendum no.3 will be formed part of the RFP Bid No. GEM/2024/B/5387348 dated 11.09.2024.

All the other terms and conditions in the original RFP Bid No. GEM/2024/B/5387348 dated 11.09.2024, Corrigendum No.1 dated 01.10.2024 & Corrigendum No.2 dated 09.10.2024 for "Selection of Vendor for Service Provider for Management, Maintenance & Operations of Contact Center and Customer Relationship Management Solution (CRM)" will remain the same.

