

FORM 21: TRAINING FORM

Sr. No.	Requirements
1	How many Implementation trainings (ORMS/CRMS/MRMS) have been undertaken by the Bidder so far?
2	Please provide a brief description of the training approach taken by the Bidder.
3	Please provide the following details for training :
3.1	Number of man-days / duration for completion of training
3.2	Optimum batch size
3.3	Total efforts for conducting the training
3.4	Location
3.5	Frequency of training offered
3.6	Pre-requisites / Preparations required before training
4	Please answer the following about the trainers in-charge of conducting the training on behalf of the Bidder for the Bank:
4.1	Median experience of all trainers with the Bidder who would be involved with the Project
4.2	Median experience of all trainers involved with the Project, working / training on the solution proposed by the Bidder
5	Please provide a sample training response and feedback from previous implementations
	Also, please give details of the following:
5.1	Name of the bank where the product was implemented and the training conducted
5.2	Date and place where the training was conducted
5.3	Training audience
5.4	Indicative rating [if any provided] Note: Please attach the feedback in a separate

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	document with proper cross-referencing
6	Please specify the Various modes through which the training will be delivered? [e.g.; Classroom training, Online self-help training modules within application / e-learning modules, Quiz, etc.]